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# GLPTN: Asthma Management Performance

Chicago Asthma Consortia

November 14, 2017

# The CHITREC History

## Chicago Health Information Technology Regional Extension Center (2010-2016)

- ARRA funded from Office of National Coordinator of Health IT
- Technical Assistance for providers on EMR adoption and Meaningful Use attestation (1700 providers from 606xx zipcode)
- Development of Health Information Specialist Role
- Housed at Northwestern University within Center for Health Information Partnerships

## Sustainability (2015-present)

- Capitalize on Health Information Specialist and existing relationships developed with practices
- Expand to support quality improvement activities and change management

# The CHITREC Umbrella

## Medicaid MU HelpDesk (2014-present)

- State-funded program to support Medicaid providers with MU needs
- Supported 12,000 providers in the last year

## Healthy Hearts in the Heartland (2015-present)

- Research study on QI resources and facilitation to small practices.
- Supporting 225 practices

## Great Lakes Practice Transformation Network (2015- present)

- CMS Transforming Clinical Practice Initiative (TCPI)
- Consortia of Indiana, Illinois, Michigan, Ohio, and Kentucky
- Engaged with 4,500 providers in Illinois
- Seek improvements in clinical quality, population health, clinical efficiencies

## Quality Payment Program- Small, Underserved, and Rural Support

- Support practices with <15 providers with MIPS

# TCPI National Aims

**1** Support more than 150,000 clinicians in their practice transformation work

**2** Improve health outcomes for millions of Medicare, Medicaid and CHIP beneficiaries and other patients

**3** Reduce unnecessary hospitalizations for 5 million patients

**4** Generate \$1 to \$4 billion in savings to the federal government and commercial payers

**5** Sustain efficient care delivery by reducing unnecessary testing and procedures

**6** Build the evidence base on practice transformation so that effective solutions can be scaled

# GLPTN Change Tactics

- **Patient and Family Centered Care**
  - Patient and family engagement; team-based care; population management; practice as a community partner; coordinated care delivery; organized, evidence-based care; enhanced access
- **Continuous, Data-driven quality improvement**
  - Engaged committed leadership; QI strategy supporting culture of quality and safety; transparent measurement and monitoring; optimal use of HIT;
- **Sustainable Business Operations**
  - Strategic use of practice revenue; workforce vitality and joy in practice; capability to analyze and document value; efficiency of operation

# GLPTN: Chronic Care Management

- Chronic Care
  - Patient panels
  - Care coordination
  - Utilization: ED visits, hospitalizations associated with these populations
  - Established quality expectations (outcome and process measures)
  - Medication management
  - Community resources
- Diabetes, Hypertension, Chronic Heart Failure
- Asthma Management
  - Children/Adults
  - Patient and Family Engagement opportunities
  - Risk stratification

# GLPTN Panel Discussion: QI with Asthma Focus



**Daniel Lum, MD**  
Chief Medical Officer  
Lurie Children's Health Partners  
(LCHP) Clinically Integrated  
Network, LLC  
GLPTN providers: 600+



**Trish Earing, RN, BSHCA**  
Quality Improvement Advisor  
Illinois GLPTN  
PrimeCare Community Health  
GLPTN providers: 30

# GLPTN: Panel Discussion

## Laying the groundwork

- Patient populations and practice settings
- Identifying the opportunity for new priorities and projects
- Strategies for engaging leadership as well as clinical teams
- Strategies for engaging patients, families, and community partners

## Implementing the project/change

- Scoping project and identifying project team
- Choosing measures (process/outcome)
- Identifying tools for data collection/tracking performance change
- Harnessing HIT and other tools to strengthen tracking
- Mitigating challenges/changing course

## Evaluating success

- Results
- Expanding/enhancing activities
- Spreading clinical change to other teams/sites



# Questions?

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